

Reward-it

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Magicard: printer loses communication with PC USB power saving settings

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Windows 10 is set by default to turn off USB devices for power saving management. Magicard printers have trouble waking after this and will lose communications with the PC.

This setting can be turned off in Windows;

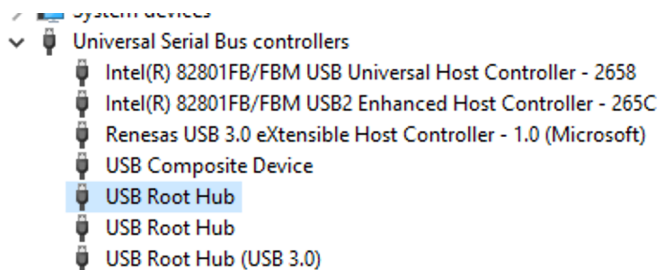
Click the Windows Start button

Type CONTROL PANEL

Click DEVICE MANAGER

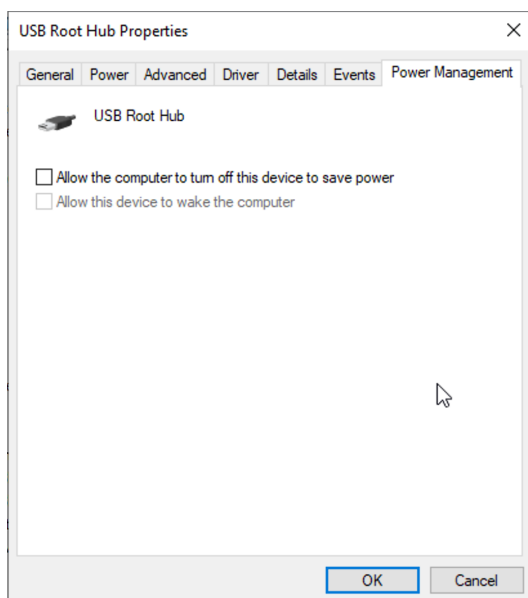
Scroll to the bottom of the list and expand Universal Serial Bus Controllers

For each USB Root Hub, right click and select PROPERTIES;



Click on the POWER MANAGEMENT tab

Untick **Allow this computer to turn off this device:**



Click OK and repeat for each USB Hub in the list.